

Charlottesville, VA

**Thursday, July 2017 –
Friday, July 21, 2017**

000275
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Charlottesville, VA Agenda
July 20 -21, 2017

Thursday, July 20

Hotel: Courtyard by Marriott
 638 Hillside Dr. Charlottesville, VA 22901
 Confirmation: (b)(4)
 Phone: 434-973-7100

Car Rental: Enterprise
 1500 N Shenandoah Ave. Front Royal, VA 22630
 Confirmation: (b)(4)
 Phone: 540-636-8181

8:00am **Pick up Rental Car**
 Address: 1500 N Shenandoah Ave. Front Royal, VA 22630

8:30am **Drive to UAC Site Visit**
Address: Shenandoah Valley Juvenile Center, (b)(6);(b)(7)(C);(b)(7)(F) Staunton, VA
 (b)(6);(b)(7)(C);(b)(7)(F)

10:30am – 12:00pm **UAC Site Visit**
Site Name: Shenandoah Valley Juvenile Center
Site Address: (b)(6);(b)(7)(C);(b)(7)(F) Staunton, VA (b)(6);(b)(7)(C);(b)(7)(F)
ORR Grants: UAC Program
Contact: (b)(6)

12:00pm – 1:00pm **Lunch**

1:00pm – 2:00pm **Drive to Charlottesville (drive est. 45min)**
Site Address: (b)(6);(b)(7)(C);(b)(7)(F) Charlottesville, VA (b)(6);(b)(7)(C);(b)(7)(F)

2:30pm – 4:00pm **Refugee Site visit**
Site Name: IRC – Charlottesville
Site Address: (b)(6);(b)(7)(C);(b)(7)(F) Charlottesville, VA (b)(6);(b)(7)(C);(b)(7)(F)
ORR Grants: Preferred Communities, Matching Grant, RAPP, Refugee Social Services, School Impact
Contact: Harriet Kuhr | Executive Director,
 (b)(6)@rescue.org,
 434-979-7772 x (b)(6)

Friday, July 21

8:00am – 9:00am **Travel to Harrisonburg (drive est. 57 minutes)**

9:00am – 11:00am **Refugee Site Visit**

Site Name: Church World Services

Site Address: (b)(6);(b)(7)(C);(b)(7)(F) Harrisonburg, Virginia (b)(6);(b)(7)(F)

ORR Grants: RSS Employment program, School Impact

Contact: Jim Hershberger, Director Immigration & Refugee Program

(b)(6)@cwsglobal.org

540-(b)(6)

11:30am – 12:45pm

Lunch

Bella Luna Wood Fired Pizza

80 W. Water Street Harrisonburg, VA 22801

Phone: 540-433-1366

1:00pm -4:00pm

Return rental car

Address: 1500 N Shenandoah Ave. Front Royal, VA 22630



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 855-326-5411 Emergency

(b)(4)

Monday, 17JUL 2017 02:07 PM EDT

Passengers: EDWARD SCOTT LLOYD (b)(4)

Agency Record Locator: (b)(4)

[>>ViewTrip](#)[>>TSA PreCheck](#)[>>FAA Airport Info](#)[>>Federal Travel Online](#)

Please do not reply to this email. This is an unattended email box
 Omega World Travel must be notified within 24 hours regarding corrections. Thank you.

CAR	Thursday, 20JUL 2017	
Enterprise Cars Pickup: (b)(4) Location: 1500 N SHENANDOAH AVE Phone: 540-636-8181 Drop Off: (b)(4) Type: Standard Car Auto A/C Car membership Nbr:	Confirmation Number: (b)(4) Pick up Time: 08:00 AM Return: Friday, 21JUL 2017 04:00 PM Rate: USD 66.00 Daily Rate - unlimited free mi Reserved For: LLOYD EDWARD SCOTT	
Corp Discount ID: (b)(6) Approximate total: USD156.75 Base rate does not include taxes and surcharges Government Rate Car renter must be 18 years of age with a valid drivers license. Car renter must be 25 years of age with a valid drivers license. Credit card in the name of driver is required for rental		

HOTEL	Thursday, 20JUL 2017	
Courtyard North Marriott (COURTYARD BY MARRIOTT) 638 Hillsdale Dr Charlottesville VA 22901 US Number of Rooms: 1 Phone: 1 434-9737100 Rate: USD 126.00 Check Out: Friday, 21JUL 2017 Hotel membership: (b)(6) Room Type: GOV	Confirmation Number: (b)(4) Fax: 1 434-9737128 Room GUARANTEED TO VISA Reserved For: LLOYD EDWARD SCOTT	

000280

CY14211ARR20JUL CXL PERMITTED UP TO 02 DAYS BEFORE ARRIVAL

Guaranteed to: (b)(4)

Approximate total: 138.98USD

Credit card required at check-in

TOUR Friday, 17NOV 2017



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855-326-5411 EMERGENCY

Ticket/Invoice Information:

Service Fee: EDWARDS LLOYD

Date issued: 07/17/2017

Document Nbr (b)(4)

Amount: 7.66 USD

Total Tickets: 0.00

Total Fees: 7.66

Total Amount: 7.66



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State	VA
FFY	2016

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State:	VIRGINIA
Profile FFY:	

*Regional Offices to complete for profile FFY by
5/1 of the current FFY year*

ORR Regional Representative:	Pierrot Rugaba			
ORR Eligible Populations	Refugee	Asylee	C/H	Other
Previous FFY Numbers	1312	98	33	1005
ORR Populations Total	2,448			
Profile FFY Year Numbers	1,471	87	109	1,728
ORR Populations Total	3,395			

Top 5 Countries	Number	% of ORR Popul.
Afghanistan	1,703	50%
Iraq	468	14%
Dem. Rep. of Congo	311	9%
Syria	199	6%
Buthan	115	3%

Cash and Medical Assistance (CMA) Program	Total FFY Expenditures
Refuge Cash Assistance (include WF CMA as applicable)	\$0
Refugee Medical Assistance (include WF CMA as applicable)	\$0
Refugee Medical Screening (include WF CMA as applicable)	\$0
Unaccompanied Refugee Minors	\$0

Cash Assistance Levels	Single	Family of 3
Refugee Cash Assistance	\$213	\$364
Temporary Assistance for Needy Families (TANF)	\$0	\$0
Wilson/Fish or Public/Private Partnership	\$0	\$0

CMA Total ORR Authorized FFY Award	\$8,737,536
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Refugee Social Services FFY Allocation	\$1,951,108
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Targeted Assistance Formula FFY Allocation	\$406,541
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State Plan (year last approved)	2017
Current FFY CMA Budget Estimate Total	\$0
Monitoring (year last conducted)	2016
Medicaid Expanded State?	No

FFY OUTCOMES (GPRA-AOGP)	
Employability Services (0-60 months eligible)	
Caseload	2,096
Entered Employments	1,055
Outcome Rate	50%
Cash Terminations	238
Termination Rate	69%
Retentions (90-day)	95%
Average Wage	\$11.01

ORR Discretionary Grants	Amount
Wilson/Fish	\$0
Targeted Assistance	\$0
Refugee School Impact	\$453,839
Services to Older Refugees	\$97,200
Cuban/Haitian Grant	\$0
Health Promotion	\$133,055
Individual Development Account	\$0
Preferred Communities (funded through Volags)	YES or NO
Micro Enterprise Development	\$0
Refugee Agricultural Project	\$85,000
Micro-Enterprise Development Home Based Childcare	\$0
Ethnic Community Self-Help	\$150,000
Survivors of Torture	\$250,000
Matching Grant	\$2,213,200
Total ORR Discretionary Funding	\$3,382,294
Total ORR Funding	\$14,477,479

FFY OUTCOMES (MG)	
Matching Grant	
Reaching 120 Days	920
120-day Self-Sufficient (SS)	589
Outcome Rate	64%
Average Wage	\$10.62
Reaching 180 days	965
SS on 180-day	798
Outcome Rate	83%

State Refugee Coordinator	
Seyoum Berhe	
Phone	804-726-7927
State Refugee Health Coordinator	
Jill Grumbine	
Phone	804-864-7911

Sections to be completed by DRA, URM, DRH, and DRS are highlighted as indicated.

ORR clients determined ineligible for Temporary Assistance for Needy Families (TANF) and Medicaid may be eligible for RCA and RMA for up to eight months from the date of arrival in the U.S., date of final grant of asylum for asylees, or date of certification for trafficking victims.

a) Refugee Cash Assistance and TANF

VA local departments of social services (LDSS) are responsible for processing applications for TANF and RCA programs. Refugees who meet the TANF financial requirements, but are ineligible for TANF due to a categorical reason, are eligible for RCA. RCA income and standard of need requirements are the same as TANF. RCA is limited to eight months from the date of arrival or date asylum is granted. The monthly payment level for an RCA family of one is \$213; the TANF assistance level for a family of three is \$364.

b) Refugee Medical Assistance (RMA) and Refugee Medical Screening (RMS)

The Department of Social Services (VDSS) oversees the RMA program including providing RMA policy guidance to local DSS offices which determine eligibility for RMA. In collaboration with the Department of Medical Assistance Services (DMAS), DSS shares responsibility for the provision of RMA benefits. The RMA income standard follows the state's Medically Needy financial eligibility standards. Virginia has not expanded Medicaid to low-income adults without dependent children.

VDSS has a contract with the Department of Health (VDH) for the administration of the medical screening. Local health departments (LHD) in Virginia provide screenings to refugees through RMA funds. VDH provides coordination and technical assistance to local resettlement agencies and LHDs and reimburses LHDs for the provision of medical screenings. VDH tracks medical screening data in an ACCESS database; however, VDH is currently working with VDSS to transition into a web-based system.

c) Unaccompanied Refugee Minors (URM) Program

Background

The Unaccompanied Refugee Minors (URM) program was developed in the late 1970s to address the needs of children who entered the U.S. as refugees without a parent or guardian to care for them. Over the years Congress has passed additional legislation authorizing URM eligibility to other categories of unaccompanied children such as asylees, Cuban/Haitian Entrants, trafficking victims, certain Special Immigrant Juveniles, and U-visa recipients. Eligible children are placed into the URM program and receive the same range of child welfare benefits and services available to other children in the State, including those identified in the State's plans under Title IV-B and IV-E of the Social Security Act. The purpose of the URM program is to help unaccompanied minors develop appropriate skills to enter adulthood and to achieve economic and social self-sufficiency through delivery of child welfare services in a culturally sensitive manner.

Grantee/Administration

Sections to be completed by DRA, URM, DRH, and DRS are highlighted as indicated.

The Virginia Office of Newcomer Services (ONS) within the State's Department of Social Services receives the ORR's Cash and Medical Assistance (CMA) funds to operate its URM program. ONS then contracts for the services with a licensed child welfare agency, Commonwealth Catholic Charities (CCC). URM services have been provided in and around Richmond since 1979.

Legal Responsibility

While the State's child welfare system can be described as a county-administered system, CCC obtains legal responsibility for URM children in their care. As a result of being in private agency custody, URM children in Virginia do not qualify for the Education and Training Vouchers (ETV) and independent living services which are partially funded through the state's Chafee allocation from the Children's Bureau. For a parity of services, ONS provides an ORR-funded equivalent educational training or services for eligible youth.

Placements/Services

CCC is affiliated with and receives placements from the U.S. Conference of Catholic Bishops (USCCB), one of the two national resettlement agencies that receive Reception and Placement funds from the Department of State for resettlement of unaccompanied refugee minors from overseas. CCC is accredited by the Council on Accreditation and is licensed and authorized under Virginia law to accept custody of foster children and adoptive placement and provide supervision and case management services. Placements are made in about five counties, while legal responsibility is established in Henrico County court. A few years ago, ONS contracted with CCC for a trial sub-office in Roanoke, where custody was established in Roanoke County court. ONS has been expressing its intention to close URM operations in Roanoke when the last youth terminates from the program. However, to meet the growing need for capacity, ORR is working with ONS for the possible continuation and further development of the Roanoke sub-office. Currently, URM children are placed in foster care, therapeutic foster care, group homes, semi-independent living, independent living, or residential treatment center placements.

URMs Served by Virginia in FY 2016		
Richmond (and sub-office of Roanoke)	Commonwealth Catholic Charities	71
Total for state		71

Data in the above table was drawn from the URM database on 3/14/2017 and is subject to change as database records are reconciled.

2. Refugee Social Services

The Refugee Social Services Program funds services to refugees to help them obtain employment and achieve economic self-sufficiency in the shortest time possible. Employment and support services are designed to enable refugees to obtain jobs within one year of becoming enrolled in the program.

Sections to be completed by DRA, URM, DRH, and DRS are highlighted as indicated.

ONS contracts with community based non-profit organizations to provide eligible refugee populations with services funded through the Refugee Social Services and Targeted Assistance Program grant funding. Virginia's refugee employment program is called the *Refugee Social Services Employment Program (RSSEP)*.

- Employment Services include: employability assessment, job search, vocational English Language services/ESL, vocational education, on the job training, case management, assistance with daycare, assistance in obtaining employment documents, translation/interpretation assistance, transportation assistance, job development, job upgrade services, and job retention services.
- Support services include: daycare, translation and interpretation for purposes other than employment, citizenship and naturalization preparation services, home management, financial literacy services, and case management services.

Refugees in the following categories receive service priority:

- New arrivals in their first year in the U.S.
- Those receiving cash assistance
- Unemployed refugees not receiving cash assistance
- Employed refugees in need of services to retain employment or to attain economic independence

Services to Older Refugees Set-Aside: This project assists older refugees in accessing community support networks and facilitates in becoming and remaining independent in the communities where they are resettled.

Cuban/Haitian Set-Aside: Under this program, VA prepares Cuban and Haitian Entrants with assistance in preparing for the U.S citizenship test and encourages civic engagement. Cuban and Haitian entrants are eligible for cash and medical assistance from the same agencies and under the same conditions as other individuals with refugee-eligible immigration documents.

3. Targeted Assistance Grant (TAG)

The Targeted Assistance Grant services are similar to Refugee Social Services; however they are distinctive in that they prioritize:

- Cash assistance recipients, particularly long-term recipients
- Unemployed refugees not receiving cash assistance
- Employed refugees in need of services to retain employment or to attain economic independence

TAG funds are used to supplement, and not to replace other funded programs. Funding under this program is used to provide intensive services in the targeted area.

County Name	Refugees	C-H Entrants	Asylees	SIVs	Total	Total Allocation Amount
Fairfax	586	0	6	572	1,164	\$242,386

Sections to be completed by **DRA**, **URM**, **DRH**, and **DRS** are highlighted as indicated.

Henrico	464	1	0	104	569	\$118,486
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V. Discretionary Grants

State Administered Discretionary Grants in VA

1. Targeted Assistance Discretionary

N/A

2. Refugee School Impact

Also called the Virginia Refugee Achievement Project (VRAP), this project assists refugee children in the geographic area covered by the grant to succeed in school. Under this project, parents are provided with the needed support to understand the U.S education system and educators are provided with the understanding of the needs of refugee children.

3. Health Promotion

The Virginia Department of Health (VDH) in Richmond is awarded \$125,000 in Refugee Health Promotion (RHP) funds. VDH utilizes RHP funds to purchase thermometers for refugees, and to maintain a contractual agreement with the Virginia Department of Behavioral Health and Development Services (DBHDS). The contract with DBHDS supports an annual refugee summit, an emergency interpreter funding pool, and the following trainings for service providers: 1) Question Persuade Refer (QPR) Suicide Prevention, 2) Multicultural Mental Health First Aid, 3) Virginia Language Access Collaborative workshops held at an annual conference, 4) Trauma Informed Cultural Orientation for New Refugees, 5) Center for International Stabilization and Recovery Adolescent Peer Support Training, 6) Refugee Cultural and Linguistic Competence Facilitator Certification, 7) Qualified Bilingual Staff Training, Mental Health Interpreter Training.

Discretionary Grants Administered by Resettlement Agency or Other Service Providers

1. Survivors of Torture Program

Northern Virginia Family Services' (NVFS) Program for Survivors of Torture and Severe Trauma (PSTT) receives \$250,000 annually to serve 130 clients each year. NVFS provides in-house mental health, case management, and legal services. NVFS' health access program provides PSTT clients with access to affordable health and dental care in the community. PSTT has a longstanding relationship with George Washington University Medical Center for psychiatric services and medication management. In addition, PSTT provides on-site counseling services for refugees at Lutheran Social Services/National Capitol Area's resettlement center.

2. Matching Grant Program

The Resettlement Agencies Matching Grant Program (MG) was created in 1979 as an intensive case management program with the objective to fast track new arrivals toward economic self-

Sections to be completed by DRA, URM, DRH, and DRS are highlighted as indicated.

sufficiency within four to six months (120 – 180 days) of program eligibility, without accessing public cash assistance. Enrollment in MG is available to all ORR-eligible populations meeting minimum employability requirements and to the extent funding is available. However, clients must be enrolled within 31 days of becoming eligible to ensure adequate services are provided and self-sufficiency is achieved and maintained within the period of eligibility. As demand for MG Program services continues to exceed available funding, enrollment is not available to all those eligible and desirous of program services.

Client services provided through the Resettlement Agencies Matching Grant Program include, but are not limited to, case management, employment services, housing and utilities, food, transportation, cash allowance, health and medical, English language training, social adjustment, and other support services.

The MG Program is designed to work in concert with the Reception and Placement (R&P) program for refugees offered by the Department of State (DOS), and the Cuban & Haitian Entrant Reception and Placement (R&P) program offered by the Department of Homeland Security (DHS). Thus, funding under the MG Program is open only to those resettlement agencies that already provide R&P services through a cooperative agreement with the DOS or DHS. Congress confirmed this approach to the program in the 1986 Refugee Assistance Extension Act. The MG Program requires a grantee match of \$1 (cash and/or in-kind) for every \$2 in Federal funding.

City	Grantee	Local MG Service Provider	FY 2017 Projected Enrollment Slots	FY 2017 Projected Federal Funding	Local Contact
HARRISONBURG	CWS	CWS-Harrisonburg	85	\$187,000	Jim Hershberger jhershberger@cwsglobal.org
RICHMOND	CWS	CWS Richmond	120	\$264,000	John Baumann jbaumann@cwsglobal.org
CHARLOTTESVILLE	IRC	IRC Charlottesville	147	\$323,400	Harriet Kuhr harriet.kuhr@rescue.org
RICHMOND	IRC	IRC Richmond	10	\$22,000	Harriet Kuhr harriet.kuhr@rescue.org
FALLS CHURCH	LIRS	Lutheran Social Services of National Capitol Area	110	\$242,000	Razan Osman osmanr@lssnca.org
ARLINGTON	USCCB	Refugee Services	400	\$880,000	Patricia Maloof pmaloof@ccda.net
RICHMOND	USCCB	Commonwealth Catholic Charities	150	\$330,000	Amar Bhattarai amar.bhattarai@cccovfva.org

Sections to be completed by **DRA**, **URM**, **DRH**, and **DRS** are highlighted as indicated.

NEWPORT NEWS	USCCB	Commonwealth Catholic Charities	TBD	TBD	Amar Bhattarai amar.bhattarai@cccofva.org
ROANOKE	USCCB	Commonwealth Catholic Charities	TBD	TBD	Amar Bhattarai amar.bhattarai@cccofva.org
State Totals			1,022	\$2,248,400	

3. Preferred Communities Program

The Preferred Communities Program's goals are the successful resettlement and integration of especially vulnerable ORR client populations and the enhancement of agencies' capacity to serve such populations at new or established PC locations. Specialized services such as intensive case management is intended to result in these refugees' attainment of self-sufficiency in the area of their lives impacted by their particular vulnerability, which may include, but is not limited to, medical disabilities, trauma, and lack of access to supporting services.

PC Project Location	Resettlement Agency	Local Affiliate Name	Focus	AmeriCorps Site	Local Funding Amount	Local Contact Information
Charlottesville	IRC	IRC	Medical, mental health; Congolese; single parents	Y	\$66,146	Harriet Kuhr; harriet.kuhr@rescue.org
Harrisonburg	CWS	CWS Harrisonburg	Medical & mental health case management; youth services	Y	\$74,900	Jim Hershberger; jhershberger@cwsglobal.org
Richmond	CWS	CWS Richmond	ICM	Y	\$62,900	John Baumann; jbaumann@cwsglobal.org

4. Refugee Agricultural Partnership Program

The Refugee Agricultural Partnership Program (RAPP) improves the supply and quality of food in urban and rural areas through refugee farming projects, which provide income opportunities for refugees while also encouraging a healthy diet. RAPP supports collaboration among refugees and other community-based organizations to participate in activities such as community gardens, small acreage farming, farm-to-school programs, school gardens, health and nutrition classes, and farmers' markets and local food banks.

GRANTEE	CITY	STATE	PROJECT	PROJECT	AMOUNT	CONTACT
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Sections to be completed by **DRA**, **URM**, **DRH**, and **DRS** are highlighted as indicated.

			START	END		
International Rescue Committee	Charlottesville	VA	9/30/16	9/29/19	\$100,000	Brooke Ray Brooke.ray@rescue.org

Charlottesville – International Rescue Committee (IRC) \$100,000

The grantee is in the first year of a three-year project period. While progress for the grant has not been reported yet, the grantee proposed to accomplish the following during its project period:

- Increase access to land and other resources for the purpose of farming.
- Incorporate relevant refugee cultural backgrounds and allow refugees to use their experience and skills in farming.
- Increase refugee knowledge and skills in nutrition and food safety for personal consumption and where relevant, processing for market.
- Increase knowledge of farming safety.
- Provide farming business development and training to refugees interested in pursuing farming as a means towards self-sufficiency.
- Increase potential for supplemental income through refugee farming initiatives.
- Increase access to healthy and nutritious foods through farming—particularly in urban areas, or areas defined as food deserts by USDA.
- Increase the psychosocial development of refugees.

VI. Employment Outcomes

Virginia's state employability programs served 2,096 refugees in FY16, with the state reporting 50% (1,055) of participants entering employment and a 95% 90-day job retention rate. The average wage was \$11.01 per hour. Among RCA and TANF recipients, 238 participants (69%) terminated cash assistance.

VII. Major Issues/Concerns

N/A

VIII. Program Highlights/Best Practices

Skills Training for Earning Potential (STEP) Program that focuses on the strengths that newly arrived eligible population bring. The state allows for flexibility at the local affiliate level to tailor the program to meet the diverse clients, skill-set and employment opportunities in each community. STEP key feature includes working closely with the WIOA Employment and Administration programs in VA by assisting refugee dislocated workers to rapidly access relevant training and certifications.

Appendix A - ORR Funding Overview for FY 2016-VA

Sections to be completed by DRA, URM, DRH, and DRS are highlighted as indicated.

ORR Funding STATE - FY 2016	
Cash & Medical Assistance (CMA) ¹	\$8,737,536
Social Services (SS) ¹	\$1,951,108
Targeted Assistance Formula (TA-F) ¹	\$406,541
Wilson Fish (WF) ²	\$
Refugee School Impact (RSI) ³	\$453,839
Targeted Assistance Discretionary (TA-D) ³	\$
Services to Older Refugees (SOR) ³	\$97,200
Cuban/Haitian (C/H) ³	\$0
Refugee Health Promotion (RHP) ³	\$133,055
Matching Grant (MG) ⁴	\$2,213,200
Preferred Communities (PC) ⁵	\$
Individual Development Accounts (IDA) ⁶	\$0
Micro-enterprise Development (MED) ⁶	\$0
Family Child Care Microenterprise Development (RFCCMED) ⁶	\$
Ethnic Community Self-Help (ECS-H) ⁶	\$150,000
Refugee Agricultural Partnership (RAPP) ⁶	\$85,000
Survivors of Torture (SOT) ⁶	\$250,000
Total	\$14,477,479

Footnotes: This table represents a snapshot of ORR funding available to date for FY 2016. Amounts may vary as new funding opportunities are awarded and as continuation applications are processed. In addition, amounts may also vary as grantees sub-award funds throughout their network.

1 CMA amounts listed here are for FY 2016 awards to date. SS and TA-F Grant amounts listed here are for FY 2016 allocations listed in the FY 2016 Final Notices; (The TAGF 2nd allocation was amended which resulted in a slightly higher funding amount than was listed on the Final Notice).

2 WF figures are FY 2015/16 awards for use in FY 2016.

3 Funding figures for the State Discretionary grants: TAG-D and RHP FY 2015/16 awards for use in FY 2016.

4 FY 2016 MG funds are awarded to the national Resettlement Agencies, which allocate these funds to their local affiliates. MG funds are awarded on a per capita basis, so the funds available within the state are listed here.

5 FY 2016 PC funds are awarded to the national Resettlement Agencies, which allocate these funds to their local affiliates on a programmatic rather than a per capita basis, so the PC funds available within the state may not be shown on this chart.

6 Funding figures for the IDA, MED, RFCCMED, SOT, ECS-H, and RAPP shown in this table are FY 2015/16 awards for use in FY 2016. These grants are not managed by the state and may be awarded to different organizations within a state.



Visit of ORR Director Scott Lloyd

IRC in Charlottesville

Thursday, July 20 from 2:30 – 4:00 pm

2:30 – 3:00 Greetings by IRC Executive Director Harriet Kuhr

Presentation on Matching Grant and Refugee Social Services Employment Programs

Justin Gandy, Resettlement Manager
Monte Hackney, Senior Employment Specialist

Ali M. Daleh, RSSEP Program Participant, Employee, Omni Charlottesville Hotel
Patti Shifflette, Human Resources Director, Omni Charlottesville Hotel

Maliro Kasondwa, MG Participant, Employee, Cathy Mares Custom Sewing, Ltd.
Cynthia Kinnier, Office Manager, Cathy Mares Custom Sewing, Ltd.

3:00 – 3:15 Presentation on Refugee Agriculture Partnership Program and New Roots

Elizabeth Moore, New Roots Coordinator
Megan Young, New Roots Specialist

3:15 – 3:45 Presentation on Preferred Communities Intensive Case Management Program, Health Liaison Program, and Virginia Refugee Student Achievement Program (School Impact Grant)

Justin Gandy, Resettlement Manager
Erica Uhlmann, Medical Case Manager
Emily Bayens, Intensive Case Management AmeriCorps

Naief Ghazoul, Intensive Case Management Program Participant

3:45 – 4:00 Discussion with Charlottesville Mayor Mike Signer on Community Support for Refugee Resettlement



Building New Lives in Charlottesville

Refugees come from crowded camps and life-threatening conflict zones around the world. Many have waited years for a place to call home. With support from the community, the International Rescue Committee has helped over 3,500 refugees from 32 countries build new lives in Charlottesville.

WHAT WE DO

► **Resettlement:** When refugees arrive in Charlottesville, the IRC helps them adjust to life in the U.S. IRC case managers ensure that all refugees receive comprehensive services and case management. The IRC provides safe and affordable housing, matches refugees with volunteer mentors, facilitates school enrollment for children, and makes referrals for medical care and other necessary services.

► **Employment Services:** Jobs are critical to the success of newly arrived refugees. All refugees come to the U.S. legally and are given immediate authorization to work. The IRC provides ongoing job readiness training and works closely with local employers and business associations to match refugees with available jobs. Within six months of arrival, the great majority of refugees are economically self-sufficient.

► **Education and Integration:** Integration into the local community is an essential part of refugee resettlement. Refugees come to the IRC classroom daily to learn English and participate in workshops on topics such as financial literacy, life skills and cultural orientation.

► **Family Support:** Licensed professionals on staff at the IRC provide parenting education, school liaison support and crisis intervention services to aid refugees' adjustment to their new home.

► **New Roots:** New Roots is a multi-faceted food and agriculture initiative that provides land access, material support and education to help families make a healthy start in their new home. As part of this program, New Roots operates an urban farm, community garden and a neighborhood farm stand.

► **Interpretation:** Trained IRC interpreters speak 20 languages. The IRC's interpreters work with over 70 community groups, enabling local agencies and health service providers to work effectively with refugees and other immigrants.

► **Immigration:** The IRC is accredited by the U.S. Board of Immigration Appeals. Experts in immigration help refugees and immigrants with family reunification, permanent residency, and U.S. citizenship.





Employment Programs

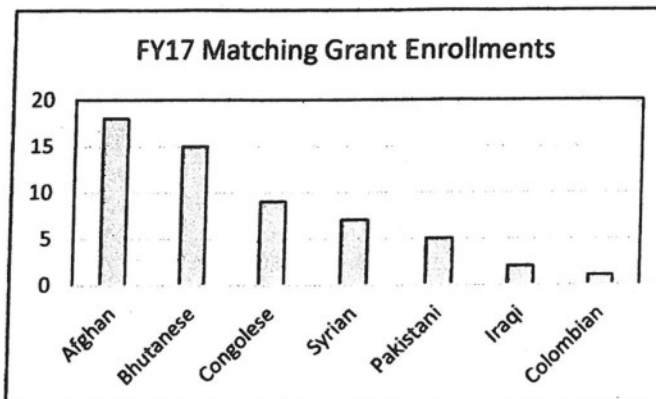
IRC in Charlottesville Fast Facts

As of June 30, 2017 the IRC in Charlottesville has enrolled 57 individuals into its Matching Grant program. Thirty-two percent (32%) of the clients served are Afghan, 26% are Bhutanese, and 16% are from the Democratic Republic of Congo.

The IRC in Charlottesville works with these individuals to provide case management and employment services, including: job-readiness training, resume preparation and job search, and employment placement and follow-up services.

Of those enrolled by the Charlottesville office:

- 51% are male, 49% are female.
- 40% are minors under the age of 18.
- 44 individuals (77%) have refugee status and 13 (23%) are Special Immigrant Visa holders.



IRC in Charlottesville's Matching Grant outcomes as of June 30, 2017:

- 86% of clients are economically self-sufficient at their 120th day in the U.S.
- 79% of employable adults are placed into jobs.
- Participants earn an average wage of \$10.63/hour.
- Clients enter employment after an average of 48 days from enrollment.
- Participants have been placed into employment with 19 different local employers.

As more clients complete the Matching Grant program in FY17, these outcomes are expected to continue to increase.

In addition to the Matching Grant program, the IRC in Charlottesville provides employment services through the Refugee Social Services Employment Program (RSSEP) and Skills Training for Earning Potential (STEP) programs. 98 individuals have been enrolled for services this year between these two programs.

IRC in Charlottesville's Refugee Social Services Employment outcomes as of June 30, 2017:

- 64 individual job placements.
- 92% of individuals are still employed after 90 days.
- Participants earn an average wage of \$10.55/hour.
- 90% of clients employed full-time are eligible for employer-sponsored health benefits.

Additional Highlights of FY17:

- Received funding support from the Hearst Foundation to expand Career Development services available to clients
- Creation of Women's Economic Empowerment pilot program
- Creation of Young Adult Employment initiative, providing additional services to young adults who were unable to complete high school upon arrival



Preferred Communities

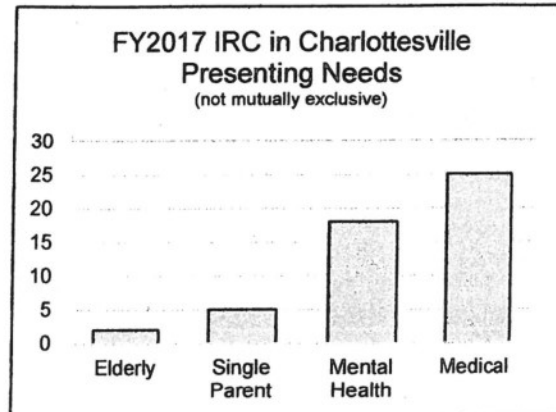
IRC in Charlottesville Fast Facts

As of June 30, 2017 the IRC in Charlottesville has enrolled 100% of its annual enrollment target of 40 intensive needs clients. Thirty-five percent (35%) of the clients served are Syrian, 20% are Afghan, and 13% are from the Democratic Republic of Congo.

The majority of enrollments presented with medical needs and mental health needs, though many clients were enrolled in services due to the existence of multiple presenting needs.

Of those enrolled by the Charlottesville office:

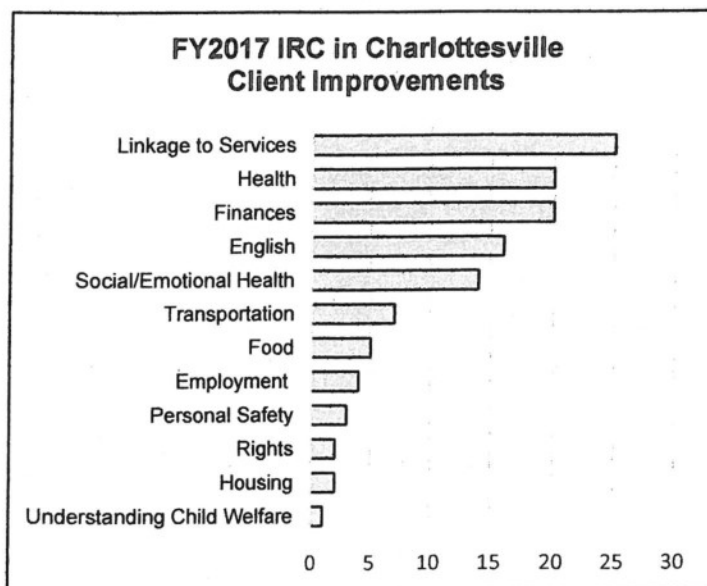
- 33% are minors under the age of 18.
- 48% are female.
- 88% of clients received health services through referrals made by the Preferred Communities program
- 68% of clients received specialist medical care through referrals made by the Preferred Communities program.



IRC in Charlottesville's Preferred Communities outcomes as of June 30, 2017:

- 82% of clients moved from "at risk/vulnerable" to "stable/safe".
- 32% of clients moved from "stable/safe" to "thriving".
- 18% of clients moved from "at risk/vulnerable" to "thriving".

As more clients are assessed and closed out in FY17, these already-impressive outcomes are projected to increase even further.



As can be seen in the graph to the left, the majority of FY17 clients made improvements in the areas of Linkage to Services, Health, Finances, English, and Social/Emotional Health due to services provided under PC programming.

Additional Highlights and Strengths:

- A Family Support Coordinator with over 15 years of service delivery experience and a LPC (Licensed Professional Counselor)
- Strategic community partnerships that benefit ICM clients
- A program emphasis on strengths-based, client-centered services that empowers client to use their existing strengths and abilities
- The ability to advocate effectively for clients' needs

In partnership with the Office of Refugee Resettlement, the IRC in Charlottesville's **New Roots** program helps refugees to become self-sufficient and contribute to their community through **gardening, nutrition education and small-business farming.**



Nutrition Education

100% of new arrivals are offered nutrition orientation, including information about shopping for healthy, affordable food.

- cooking demonstrations
- community meals
- market tours



Gardening

IRC and partner gardens beautify the community, improve health, and provide a backdrop for making friends and learning new skills.

- 7 gardens
- 61 families
- 14 nations
- 98% report maintained/improved access to healthy food

Farming & Marketing

The IRC provides training, technical assistance, land and marketing support to refugee and immigrant families as they engage in agricultural micro-enterprise.

- Selling through restaurants, farm markets, distributors
- Earning supplemental income
- Contributing to the local economy.



Church World Service Harrisonburg

Church World Service (CWS) Harrisonburg is one of CWS's 34 resettlement offices and has resettled more than 3,500 refugees in the northern Shenandoah Valley since 1988. Refugee arrivals to Harrisonburg have kept pace with the US Refugee Admission Program's admitted populations. In the 1980s and 1990s, former Soviet and Afghan were the primary populations; in the late 1990s, Kurdish; and in 2010s, Iraqi refugees of Arab, Chaldean and Yazidi origin as well. CWS Harrisonburg has also resettled Burmese, Central American, Colombian, Congolese, Cuban, Eritrean, Pakistani, Sudanese, and Somali refugees. In FY 2016, CWS Harrisonburg resettled 262 refugees and 126 Cuban Haitian Entrants for a total of 388 clients served.

CWS Staff

Half of our staff are US born and half arrived as refugees or immigrants. In addition to English, staff speak Arabic, French, Kurdish, Lingala, Russian, Spanish, Swahili, and Ukrainian. Our robust volunteer base boasts language capacity in several more languages as well.

Community and Ecumenical Partnerships

CWS Harrisonburg has six active church co-sponsorships, 10 interns and over 150 volunteers who assist clients with Intensive Cultural Orientation, English as a New Language tutoring, and transportation to appointments. In FY 2016, Harrisonburg community members donated nearly \$94,000 in cash and in-kind contributions to support the Matching Grant Program.

Programs

CWS provides services to clients under the State Department's Bureau of Population, Refugees and Migration (PRM) Reception and Placement (R&P) Program; the Office of Refugee Resettlement (ORR) Matching Grant and Preferred Communities Programs; the Commonwealth of Virginia Office of Newcomer Service's Refugee Health Grant, Refugee Student Achievement Program Grant and the Refugee Social Services Grant; the United States Citizenship and Immigration Services (USCIS)'s Immigration Integration Grant, Cuban Haitian Entrant Program; and the Virginia Foundation for the Humanities Grant for the Photography Show.

Preferred Communities

Through the Preferred Communities (PC) Program, CWS provides vulnerable individuals with Intensive Case Management (ICM) and Alternative Wellness Programs such as a Congolese women's group, youth mentoring, connection to Harrisonburg community members and a family group. CWS supports the integration and community engagement of refugees through Intensive Cultural Orientation coordinated by a Refugee AmeriCorps member. Our ORR Preferred

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Communities Linking Communities Program has trained more than 92 people to engage new arrivals with friendship and cultural orientation. The High School Mentor program has trained 63 students to serve as mentors to newly arrived students.

Employment

Employment opportunities for clients include five food processing operations. These jobs pay \$10 - \$13 per hour and offer opportunities for advancement as new arrivals increase their English capacity. Other opportunities include housekeeping, hospitality, food preparation, and work at local universities. Some clients have been placed at construction jobs which pay \$16 per hour. The Matching Grant and Refugee Social Services program provides excellent support for staff to do job training and orientation with clients. In FY 2016, CWS Harrisonburg served 57 individuals who completed the Matching Grant Program all of whom were self-sufficient at the 180th day. Overall, in FY 2016, the office exceeded our employment goal by more than double, finding employment for 181 clients (208% of our goal), with an average hourly wage of \$13.03 (surpassing our goal of \$11.15.) Client job retention results also more than doubled our goal. We have also assisted a physician refugee to complete and pass the Medical Board exam and are assisted another six clients with professional degrees get certified in the United States.

Harrisonburg, VA

CUBAN-HAITIAN PROGRAM · MATCHING GRANT · PREFERRED COMMUNITIES · RECEPTION & PLACEMENT

78% of its revised resettlement capacity has arrived or is booked to arrive

■ % of Initial Capacity Arrived

■ % of Initial Capacity Arrived & Booked & Pipeline

72%

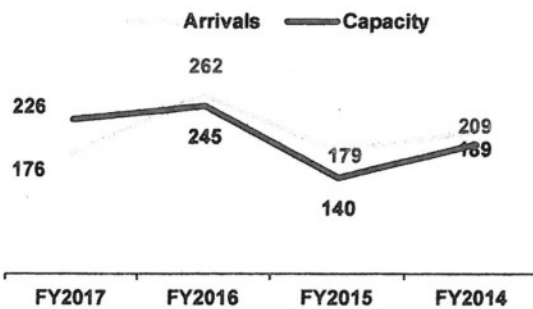
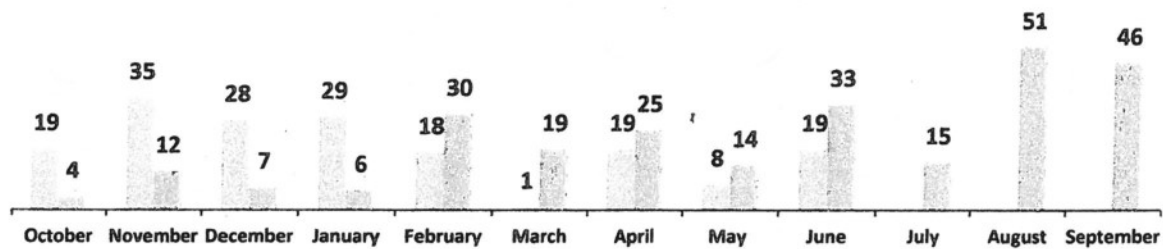
119%

CWS (245)

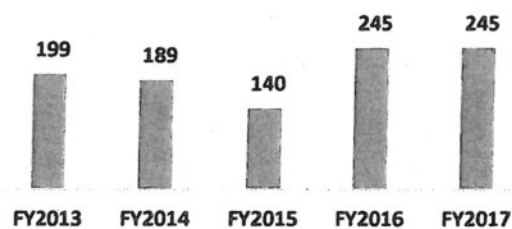
Total Initial Capacity (FY2017)	Africa	East Asia	Europe	Latin Am / Caribbean	Near East / SE Asia	Totals
UST Capacity	25	3	5	45	155	233
No UST Capacity	7	0	0	0	5	12
Totals	32	3	5	45	160	245
Arrived + Booked	51	0	21	9	95	176

■ Arrived & Booked (FY2017)

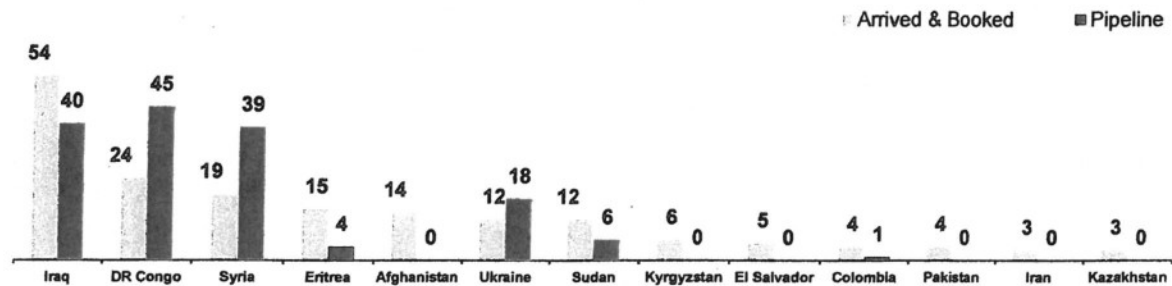
■ Arrived (FY2016)



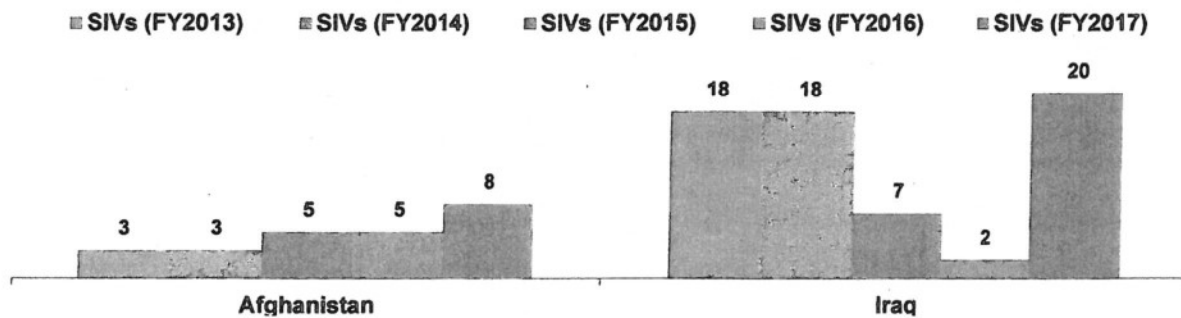
■ Resettlement Capacity of Harrisonburg (VA)



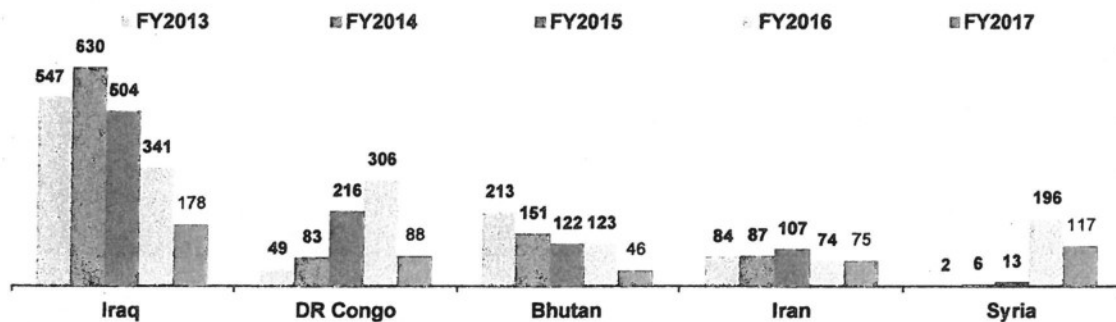
176 individuals have arrived or are booked for travel and 153 are in the pipeline



89 SIVs have been resettled by CWS in Harrisonburg (VA) over the past 5 years



The top 5 nationalities of refugees resettled in Virginia over the past 5 years



Refugees whose Income exceeds Expenses at the 90th day of R&P Services

Average rate for CWS in FY2015: 98.38%, FY2016: 91.13% and FY2017: 86.33%

FY2015	FY2016	FY2017
100%	93.59%	97.92%

Matching Grant (MG) clients who are self-sufficient at the 180th day

Average rate for CWS in FY2015: 86.00%, FY2016: 86.44%, and FY2017: 87.40%

FY2015	FY2016	FY2017
82.14%	100%	96.00%

Clients who have Out Migrated

Average outmigration rates for CWS in FY2015: 4.74%, FY2016: 3.55%, and FY2017: 2.00%

FY2015	FY2016	FY2017
0.56%	8.78%	0%

Family Reunification Applications

Since FY2012, CWS affiliates have filed more than 1,800+ family reunification applications

Harrisonburg (VA)	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017	Total Applications
AORs	0	1	4	4	2	0	11
CAM-AORs	0	0	0	38	7	6	51
Lautenbergs	8	0	4	14	0	0	26
RIFs	0	0	1	0	7	0	8
Total	8	1	9	56	16	6	96

HOW TO GET INVOLVED

WELCOME

Start a welcome team for refugees arriving to Shenandoah Valley of Virginia.

REFUGEES FINDING HOPE & PEACE IN VIRGINIA

A HISTORY OF SERVICE

In 1946, in the aftermath of World War II, churches in the United States came together to respond to the needs of refugees left homeless by the war in Europe. They formed an ecumenical organization called Church World Service.

CWS' faith-based commitment to "welcoming the stranger" has endured over the decades as thousands of churches have embraced the challenge to assist and befriend refugees, and to welcome new immigrants to the United States.

WHO IS A REFUGEE?

A Refugee is a person who is outside his or her country of nationality and is unable to return due to a well-founded fear of persecution because of his or her...



Race



Religion



Nationality



Political Opinion



Membership in a Social Group

LEARN

Invite CWS staff to hold an educational session about our refugees neighbors in Virginia.

RAISE SUPPORT

Collect needed items and make supply baskets for refugees in need.



CALL CWS TO GET INVOLVED IN
HELPING A REFUGEE FAMILY TODAY

540-217-4588 or email our Director at jhershberger@cwsglobal.org

000323

BE INVOLVED
AN ADVOCATE

GET
**WELCOME
THE STRANGER**

There are over
22 million refugees in the world
today - more than at any point since
World War II.

Help us make a difference
for a family today.

HARRISONBURG



CWS

CHECK US OUT
cwsharrisonburg.org



WRITE TO US

A FUTURE OF HOPE

Refugees flee their homes and countries amidst violence and persecution. They are looking for a safe place to begin life anew.

CWS aims to provide the most vulnerable refugees with an opportunity to begin a new life in the United States. Those refugees who are still at risk in a camp, some having spent decades in extremely harsh conditions, are given an opportunity start again.

If you would like to get involved with helping refugees in your community or overseas, CWS is here to help. To help in Virginia please write to our Office Director, Jim Hershberger at jhershberger@cwsglobal.org. For other inquiries you can write to us at immigration@cwsglobal.org.

**Helping Refugees and
Immigrants Rebuild Their Lives**
www.cwsharrisonburg.org

Church World Service Harrisonburg
250 East Elizabeth St., Suite 215
Harrisonburg, VA 22802
phone: 540-217-4588

ORR Director Scott Lloyd Visit to CWS Harrisonburg (VA)
July 21, 2017

Time	Activity	Facilitators
09:00	Welcome, office tour, staff introductions	Jim Hershberger, CWS Harrisonburg Office Director
09:15	CWS Harrisonburg Overview	Jim Hershberger; Roisin Ford, CWS Eastern Region Director
09:20	Staff Reports on Programs: Matching Grant Refugee Health Education and Outreach Program Virginia Refugee Student Achievement Program Preferred Communities	CWS Harrisonburg Staff Lucia Canizares mls Megan Matteson Sarah Alice Coleman Rebecca Sprague
09:45	Discussion with Refugee Clients (b)(6)	CWS Harrisonburg staff Megan Matteson Rebecca Sprague Lucia Canizares Rebecca Sprague
10:15	Discussion with Community Stakeholders TJX Marshals: Ana Gorta HR staff Cargill Inc: Melinda Wills HR staff Purdue: Ana Nethkin HR staff Christophel Properties: Abby Christophel Wanda Revercomb: Rockingham Harrisonburg Health Department Public Health Nurse Laura Feichtinger McGrath: Harrisonburg City Schools ESL Coordinator	Jim Hershberger & staff
10:45	Wrap-Up and Departure	

CWS Harrisonburg Address:
250 East Elizabeth Street, Suite 215
Harrisonburg, Virginia 22802
(540) 217-4588

